

PRIVACY POLICY

Nadmah Consulting FZCO

Last Updated: May 14, 2026

1. INTRODUCTION

Nadmah Consulting FZCO ("Nadmah," "we," "us," or "our") respects your privacy and is committed to protecting your personal data. This Privacy Policy explains how we collect, use, store, and protect information when you use our website, engage our services, or interact with us.

Company Details:

Legal Name: Nadmah Consulting FZCO

Registration Number: DSO-FZCO-32767

License Number: 34785

Registered Address: IFZA Business Park, Dubai Silicon Oasis, DDP, Dubai, UAE

Website: nadmah.co

This Privacy Policy applies to all personal data we process in connection with our business operations and complies with applicable UAE data protection laws and regulations.

2. INFORMATION WE COLLECT

2.1 Information You Provide Directly

Contact and Business Information:

- Name, job title, company name
- Email address, phone number
- Business address
- Communication preferences

Service Engagement Information:

- Project requirements and specifications
- Business objectives and challenges
- Financial information (when necessary for services)
- Documentation and materials you provide

Communication Records:

- Email correspondence
- Meeting notes and call recordings (with consent)

- Support requests and feedback

2.2 Information Collected Automatically

Website Usage Data:

- IP address
- Browser type and version
- Device information
- Pages visited, time spent, navigation paths
- Referring website addresses
- Geographic location (country/city level)

Cookies and Tracking Technologies:

- Session cookies
- Analytics cookies
- Preference cookies

See Section 10 (Cookie Policy) for detailed information.

2.3 Information from Third Parties

We may receive information about you from:

- Business partners and referral sources
- Public databases and business directories
- Professional networking platforms (LinkedIn)
- Service providers we use to deliver our services

3. HOW WE USE YOUR INFORMATION

3.1 Legal Bases for Processing

We process your personal data based on:

Contractual necessity: To perform our services and fulfill contractual obligations

Legitimate interests: To operate our business, improve services, and maintain client relationships

Consent: When you explicitly agree to specific processing activities

Legal obligations: To comply with UAE laws and regulations

3.2 Purposes of Processing

Service Delivery:

- Provide advisory and consulting services
- Communicate about projects and deliverables

- Process payments and manage accounts
- Provide customer support

Business Operations:

- Manage client relationships
- Improve our services and offerings
- Conduct internal research and analysis
- Maintain business records

Marketing and Communications:

- Send service updates and newsletters (with consent)
- Share relevant industry insights and events
- Conduct market research and surveys

Legal and Compliance:

- Comply with legal obligations and regulatory requirements
- Enforce our Terms and Conditions
- Protect our rights and prevent fraud
- Respond to legal requests and proceedings

4. DATA SHARING AND DISCLOSURE

4.1 Third-Party Service Providers

We may share your information with trusted service providers who assist us in:

- Website hosting and maintenance
- Email and communication platforms
- Payment processing
- Analytics and performance monitoring
- Cloud storage and data management
- Professional services (legal, accounting)

All service providers are contractually bound to protect your data and use it only for specified purposes.

4.2 Business Transfers

If Nadmah undergoes a merger, acquisition, or sale of assets, your information may be transferred to the acquiring entity.

4.3 Legal Requirements

We may disclose your information when required by law or to:

- Comply with legal processes or court orders

- Respond to government or regulatory requests
- Protect our rights, property, or safety
- Prevent fraud or illegal activities
- Enforce our Terms and Conditions

4.4 With Your Consent

We may share your information with third parties when you explicitly consent to such sharing.

4.5 What We Don't Do

We do not:

- Sell your personal data to third parties
- Share your data with advertisers for targeted advertising
- Use your data for purposes incompatible with those disclosed

5. INTERNATIONAL DATA TRANSFERS

As a Dubai-based company operating in the global blockchain and Web3 space, we may transfer your data outside the UAE to:

- Cloud service providers with international infrastructure
- Partners and service providers in other jurisdictions
- Clients or collaborators in other countries

When transferring data internationally, we implement appropriate safeguards such as:

- Standard contractual clauses
- Ensuring recipients have adequate data protection measures
- Obtaining your consent where required

6. DATA SECURITY

6.1 Security Measures

We implement industry-standard security measures to protect your data:

- Encryption of data in transit and at rest
- Secure access controls and authentication
- Regular security assessments and updates
- Employee training on data protection
- Confidentiality agreements with personnel and contractors

6.2 Data Breach Response

In the event of a data breach that poses a risk to your rights, we will:

- Investigate and contain the breach promptly
- Notify affected individuals without undue delay
- Report to relevant authorities as required by law
- Take corrective measures to prevent recurrence

6.3 Limitations

While we implement robust security measures, no system is completely secure. You acknowledge that electronic transmission and storage involve inherent risks.

7. DATA RETENTION

7.1 Retention Periods

We retain your personal data for as long as necessary to:

- Fulfill the purposes described in this Privacy Policy
- Comply with legal, regulatory, tax, or accounting requirements
- Resolve disputes and enforce our agreements

Typical Retention Periods:

- Active client data: Duration of engagement plus 7 years
- Marketing contacts: Until you opt out or 5 years of inactivity
- Website analytics: 26 months
- Financial records: 7 years (UAE commercial law requirement)

7.2 Secure Deletion

When data is no longer required, we securely delete or anonymize it using industry-standard methods.

8. YOUR RIGHTS

8.1 Rights Under UAE Law

Subject to applicable UAE data protection laws, you have the right to:

Access: Request a copy of personal data we hold about you

Rectification: Request correction of inaccurate or incomplete data

Erasure: Request deletion of your data (subject to legal retention requirements)

Restriction: Request limitation of processing in certain circumstances

Objection: Object to processing based on legitimate interests

Data Portability: Receive your data in a structured, commonly used format

Withdraw Consent: Withdraw consent for processing based on consent

8.2 Exercising Your Rights

To exercise any of these rights:

- Email us at: [Insert data protection contact email]
- Write to us at our registered address
- Specify which right you wish to exercise and provide identification

We will respond within thirty (30) days of receiving your request.

8.3 Limitations

Your rights may be limited by:

- Overriding legal obligations
- Legitimate business interests
- Protection of others' rights
- Prevention of fraud or illegal activities

9. MARKETING COMMUNICATIONS

9.1 Opt-In

We send marketing communications only to those who have:

- Provided consent through our website or forms
- Engaged our services (for service-related communications)
- Expressed interest in our services

9.2 Opt-Out

You can opt out of marketing communications at any time by:

- Clicking "unsubscribe" in any marketing email
- Contacting us directly to update preferences
- Adjusting settings on our website (if available)

Even if you opt out of marketing, we may still send you:

- Service-related communications
- Important account updates
- Legal or contractual notices

10. COOKIE POLICY

10.1 What Are Cookies

Cookies are small text files stored on your device when you visit our website. They help us improve your experience and analyze website performance.

10.2 Types of Cookies We Use

Essential Cookies (Required):

- Session management
- Security and authentication
- Basic functionality

Analytics Cookies (Optional):

- Google Analytics (website traffic and usage patterns)
- Performance monitoring
- User behavior analysis

Preference Cookies (Optional):

- Language and regional settings
- Display preferences
- Accessibility features

10.3 Third-Party Cookies

Our website may include third-party cookies from:

- Google Analytics
- Social media platforms (if embedded)
- Content delivery networks

10.4 Managing Cookies

You can control cookies through:

Browser settings: Most browsers allow you to refuse or delete cookies

Cookie consent banner: Accept or reject optional cookies when you first visit

Opt-out tools: Google Analytics opt-out browser add-on

Note: Disabling essential cookies may affect website functionality.

10.5 Cookie Retention

- Session cookies: Deleted when you close your browser
- Persistent cookies: Stored for up to 26 months

11. CONTACT INFORMATION

11.1 Data Protection Inquiries

For questions, concerns, or requests regarding your personal data:

Email: [Insert data protection contact email]

Mail:

Nadmah Consulting FZCO
Data Protection Officer
IFZA Business Park
Dubai Silicon Oasis, DDP
Dubai, UAE

11.2 Complaints

If you believe we have not adequately addressed your privacy concerns, you may contact:

- Dubai Economy (Department of Economic Development)
- UAE Data Protection authorities (as applicable)

IMPORTANT LEGAL NOTICE: This Privacy Policy is a template and must be reviewed by a qualified legal professional with expertise in UAE data protection law before publication. Nadmah Consulting FZCO should seek independent legal counsel to ensure full compliance with all applicable privacy and data protection regulations.

By using our website or engaging our services, you acknowledge that you have read and understood this Privacy Policy.